

KINGDOM OF CAMBODIA

MINISTRY OF HEALTH

Presentation by
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Content

- Network of public health system
- Scope of project
- Approved Project
- Project team Leader
- Data collection
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- Guidelines /Outcome
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I-Network of public health system

- National hospital (Central level)
- Referral Provincial hospital (CPA 3)
(The completely Package of Activity)
Provincial level
- Referral hospital District (CPA 2 , CPA 1)
District level
- Health centre (MPA) (Minimum Package of activity)
Commune level

II-Scope of Project(1)

1-Information

We are selected Chup health center for pilot project.

The Health center Chup located in the village Chup krao ,Chup commune and District and Tboung Khmum Province . The center is about 27 Km from the Tboung Khmum Province .It cover 10 villages where total population by 2017 is 16,285 including 8,392 women . Currently 8 staff working this health center .

II-Scope of Project(2)

2-Managements

One nurse who is the chief of the health center and 3 bachelor midwives 2 secondary midwives and 2 primary midwives.

Health center was provide 3 services :

- The triage service (For registration and Consultation)

- Pharmacy Service and Vaccination

Is provided the medicine and vaccination for patient

- Delivery Service

for pregnancy women checking and follow up and primary delivery

3-Infection control

Infection Prevention Control and Hygiene in the HC environment spread of infection in health facilities is a serious problem which affects the wellbeing of patients and health care workers alike .The breach in infection control practices facilitates transmission of infection between patient ,health care workers family, visitors, all at people in health facility with this regards , standards precautions measures shall be implemented strictly .That include:

- Hand Hygiene (HH) and Hand Washing
- Proper use utilities such as gloves ,masks
- Proper sterilization and proper replacement of medical equipment
- Environment cleaning management (Toilets , surrounding building)
- Prevention of needled-stick/Sharp injuries ,proper disposal
- Appropriate health care waste management ,having bin incinerators.....

III-APPROVED PROJECT

- Provincial Health Department
- Ministry of health

IV-PROJECT TEAM LEADER

H.E Dr.Or Vandine , Director general for health
Ministry of Health

V-DATA and Reported(1)

Extract relevant data from the existing data routinely
reported from health center to ministry
of health on monthly , Quarter, Semester ,Annual

V-DATA and Reported(2)

a-Report process :

Actually data flow is as from HC to Operation District(OD) and from the OD to Provincial Health Department (PHD) and to the Central ,Department of planning , Health and information ,MoH.

b-Collection data

Health Center chief will be responsible to record data required and submit to the project team on the monthly .

VI-SMART TARGET

Baseline of 2017 will be used to set the new target
for year 2018 will be set 2 activity
-Activity delivered service for patient

Indicators	Baseline 2017	Target
Number of New Consultation	7511	8200
Number of pregnant women who come for ANC2	275	330
% of Pregnant women who received HIV counseling and testing	364	409

-Capacity building staff
% of HC staff who have been trained /refreshed on the MPA guideline by the end of 2018

VII-GUIDELINE /OUTCOME

- Health Center staff have consistently followed and practiced the washing
- Health center has no stock out in the last past 12 month for vaccines and essential drugs
- Health of people in TBKM improved leading as a model for expansion

VIII-CHALLENGES

- knowledge of HC staff are still limited
- The registration patient not network yet for electronic system
- Human resources are still limited (medical doctor)









IX-Post-Study

1-Reform structure

- Direction Map
- Room name
- Staffs introduce to services
- Computerize all the services

2-Service (was provide 5 services)

- Registration and Triage
(Patient registration by system PRS)
- Consultation service
- Maternity service
- Pharmacy
- Immunization service

3-Upgrating acknowledge staff

All staff refresh by MPA and 3 staff was registration training
(for information technology)

4-Phamagcy management

- Pharmacies were air conditioning
- Medicine control (Manufacture expire date.....)
and Drug stock
- Reported form by ministry of health guide line

5-Infection Prevention control

- Health center environment
 - +Environment cleaning management (toilets , surrounding building Separation and management of waste)
 - +Prevention of needled-stick/sharp injuries
(Proper disposal)
- For prevention and Hygiene in the health staff
 - +Hand Hygiene and hand washing
 - +Proper use utilities such as gloves , masks
 - +Proper sterilization and proper replacement of medical equipment .







How can improve productivity through its civil service in Cambodia?

1-Organization Development

2-Improving skills of health staffs

3-Material

4-Clients

1-Organization

Development

Individual

Team

Inter-Group

Whole Organization

- Good health
- Commitment
- Learning plan
- Partnership

- Development team
- Team building
- Conflict management
- Appreciative Approach

- Collaboration
- Leadership
- Project team

- Vision, Mission, Values
- Organization design
- Strategy plan
- Excellence Assessment
- Employee communication
- Employee Engagement Survey
- Multi-rater Feedback (360)
- Whole system Change

2-Improving skills and services

- Proper plan/ strategy
- Learning plan
- Coaching partnership
- Conduct research
- Provide quality healthcare
- Change management
- Motivation/ Engagement

3-Material

- Infrastructure
- Equipment
- Supplies
- Stock management



4-Clients

- Community participants
- Clients satisfaction
- Information



Thank You !